



FEE SCHEDULE V3 – APRIL 2025

Description of charges	Charges:
General rates: Mon – Fri Excl. – Bank Holidays	<ul style="list-style-type: none"> • 60 minutes - £29:50 per carer • 45 minutes - £26:00 per carer • 30 minutes - £24:00 per carer
General rates: Sat – Sun Excl. – Bank Holidays	<ul style="list-style-type: none"> • 60 minutes - £30:50 per carer • 45 minutes - £27:00 per carer • 30 minutes - £25.00 per carer
General rate for Bank Holidays:	<ul style="list-style-type: none"> • 60 minutes - £59.00 per carer • 45 minutes - £52.00 per carer • 30 minutes - £48.00 per carer • CHRISTMAS DAY/BOXING DAY/NEW YEARS DAY/EASTER MONDAY.
Less than 48 hours' notice of cancellation:	<ul style="list-style-type: none"> • Cancellation charges at full call charge. • Hours cannot be redeemed at a later date.
Cancellations above 48 hours' notice:	<ul style="list-style-type: none"> • 2 x calls uncharged within a 4-week period. • Further cancelled calls will be charged at 50% within the 4-week period. • Hours cannot be redeemed. • AGS will not carry over hours when a client's regular worker is not available and where calls are cancelled for this reason. • Continuous cancellations may result in loss of desired day and time.
AGS will occasionally have to cancel non-essential calls due to disruptions in service:	<ul style="list-style-type: none"> • These calls will not be charged and cannot be redeemed.
Hospital admission:	<ul style="list-style-type: none"> • Immediate hospitalisation is full call charge from the day of admission for the first seven days. • Time in hospital thereafter is charged at 50%. This will ensure you reserve your time slots until your return.
Termination:	<ul style="list-style-type: none"> • The termination notice is a 4-week period, and this will be charged in full.
Client Mileage:	<ul style="list-style-type: none"> • 85p per mile when running errands for clients or where transport is included in the care package
Additional costs:	<ul style="list-style-type: none"> • Family app – £5.00 per month per user • Paper invoice: £2.50 • Full paper invoice breakdown - £10.00 per invoice • Printed care notes - £2.50 per sheet
Day Service at Hilary's House	<ul style="list-style-type: none"> • £70 FOR THE DAY 10:00 – 15:00 • Pick up and drop off provided for £5 each way
Sleep in Nights: 22.00 to 7.00 Mon to Thur	£170 per night
Sleep in Nights: 22.00 to 7.00 Fri to Sun	£185 per night
Waking nights: 22.00 to 7.00 Mon to Thur	£220 per night
Waking nights 22.00 to 7.00 Fri to Sun	£235 per night
Sleep in and Waking nights - Dbl. Time on Bank Holidays.	XMAS DAY/BOXING DAY/NEW YEARS DAY/EASTER MONDAY.

